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<b>USA WARRANTY POLICY</b>	Reviewed By:	Sales/ Marketing
	Approved By:	President/CEO

## One Year Warranty Policy

This One Year Limited Warranty covers the InterX 5002, 1000, and all electrodes except the Personal Flexible Array and the Comfort Flex III Array which are warrantied for 30 days.

The InterX 5002 and 1000 devices and electrodes are not user-serviceable. Never attempt to open the case as these devices contain high voltages during operation. To obtain service, first contact InterX Customer Service at 972-665-1810, or your InterX distributor for a Return Authorization (RA) number. Send the entire unit, with all accessories, packed in the original carrying case, freight and insurance prepaid to the address provided to you by InterX, include in the package a copy of your original invoice and a note describing the problem. Be sure to include your return address, phone number, fax number and/or an email address, if available. Always be sure to include the RA number you were assigned with your returned device.

InterX will not be responsible for damage due to improper packaging or shipment.

InterX warrants to the original purchaser that each new InterX device or electrode is free of defects in workmanship and materials under normal use for a period of one year from original purchase date, except for the battery and carrying case.

During the warranty period, our sole obligation shall be, at InterX's option, to repair or replace the InterX device or electrode without charge. If the InterX device or electrode is outside the warranty coverage period any requested repairs or replacement charges will be invoiced to the customer.

If InterX determines there is a defect covered by this warranty, the repaired or replaced product will be shipped back, freight and insurance prepaid. If InterX determines, in its judgment, that the product does not contain defective workmanship or materials, we will confirm repair costs with the customer, obtain authorization to repair the device or electrode and return the product and invoice the customer for the return freight and insurance charges. All repair charges under this condition will be invoiced to the customer.

The warranty is voided immediately if the product has been subjected to abuse, accidental damage, damage in transit, negligence, acts of nature, or damage resulting from failure to follow operating instructions, or alteration/disassembly by anyone other than InterX. Opening of the InterX device or electrode case will void the warranty.

InterX shall not be liable for any direct, indirect, special, incidental, or consequential damages, lost profits or medical expenses caused by any defect, failure, malfunction, or otherwise of the product, regardless of the form in which any legal or equitable action may be brought against InterX (such as contract, negligence, or otherwise). In no event shall InterX liability under any cause of action relating to the product exceed the purchase price of the product. Repair or replacement of the device under this warranty will not extend the original warranty time period. Batteries and carrying cases, are excluded from the warranty and are sold as is.